

BARRINGTON MEDICAL CENTRE



SPRING NEWSLETTER 2023



Welcome to our Spring 2023 Newsletter. Our first newsletter of 2023 has been a combined effort by the Practice and our Patient Participation Group (PPG). The PPG have suggested topics for the newsletter, which they felt will be of interest to you, we have listened to these ideas & hope that you will find the newsletter interesting & informative.

HELLO & FAREWELL!

In December 2022 welcomed Dr Khalid Moosa a Salaried doctor to our clinical team, Dr Moosa qualified as a GP in August 2022 and is already helping & supporting many of our patients.

More recently we welcomed Cereasha to our Reception team, Cereasha has come from a care giving background.

We said farewell to Dr Khan in November who has moved on to pastures new, we wish Dr Khan the very best from the team and all his patients.

A full overview of the practice team can be found at <https://www.barringtonmc.co.uk/our-staff>



Trainee Doctors

Barrington Medical Centre is a training practice this means we have trainee doctors joining the team for periods of 6 months. The GP Registrars are qualified doctors who are training to be a GP. At the beginning of February we said farewell to Trainee GP, Dr Joe Cornwell and welcomed Dr Caroline Oswald & Dr Fra



NUMBER CRUNCHING!

Since the beginning of 2023 we have welcomed 74 newly registered patients our list size is now **6891**

For the period 01st Dec 22 – 31st Jan 23

We offered **1928** GP appointments

Patients failed to attend **39** of these appointments

45 of these appointments were not booked

Doctors attended **39*** home visits

Doctors completed weekly ward rounds in our local nursing home to total **61*** patient consultations

*(not included in 1928)

BARRINGTON MEDICAL CENTRE

SPRING NEWSLETTER 2023



Care-Coordination

Trafford practices are working together with local pharmacies and our in-house pharmacies as well as other services to try and ensure that patients receive the right advice & treatment within an appropriate time.

Benefits of care-coordination

- ✓ Saving time by not having to come to the surgery
- ✓ Access to the most appropriate health professional
- ✓ Quicker access to appropriate medication or treatment
- ✓ ACCESS TO THE RIGHT SERVICE FASTER

Care-Coordination – what to expect when you call

When you phone the Surgery the receptionist will ask you some basic information regarding your problem, this is to enable them to guide you to the most appropriate health professional. Our team are fully trained by Dr Simona to offer you the best available choices, and are fully supported by the clinical team. Please be assured that your problems will always be treated with the utmost confidentiality, we would be very grateful for your full cooperation so we can give you the most appropriate advice.



NHS

Our receptionists are here to help you get to the right service.

Please don't be offended if they ask what the problem is when you call to make an appointment

The receptionist might suggest other professionals that could help you better such as:

- Opticians
- Community Pharmacist
- Nurse
- Physiotherapist

Have you been referred?



You may have heard in the media of delays in patient outpatient appointments, sadly this applies locally also. If you have been referred by the surgery, we **WILL** send you a letter in the post or a text message to confirm to you that your referral has been sent. If you do not receive this letter within two weeks, please contact the surgery. The surgery does not hold the status of referrals once they have been processed so unfortunately are not able to update you with potential waiting times or the status of individual referrals.

If you would like support whilst waiting for hospital treatment or an appointment visit www.whileyouwait.org.uk

PPG & PRACTICE EVENTS

Our first PPG event took place on Wednesday 11th January, and we are pleased to say for a first event it went well. With colleagues from mental health, welfare rights, Trafford dementia service, drug & alcohol service & our PPG. Thank you to all who offered their support & the patients who attended.

Our second event took place on Monday 20th February this self-help workshop for tackling stress & sleeping well & was really well received, thank you to those who attended and if you would like to leave your feedback on the website we would love to hear from you.

We are keen to continue with events throughout the year and are planning the next one around the menopause followed by men's health. Please email admin2.barringtonmc@nhs.net with if you have any suggestions for future workshops or education sessions.